Vendor Floor Ready Manual

SUPPLIERS

Shopko Stores, Operating Co. LLC
700 Pilgrim Way
Green Bay, Wi. 54307

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SUPPLIERS

HANGER AND SIZE CLIP – DOMESTIC

Mainetti

CORPORATE HEADQUARTERS:

104 Carnegie Center Drive
Suite 301
Princeton, NJ 08540
Telephone: 609.806.2500
Fax: 609.806.2501
aemarketing@tyco-aeproducts.com

CUSTOMER SERVICE AND DISTRIBUTION LOCATIONS:

Mainetti Products North Carolina
170 Cariozzi Drive
Forrest City, NC 28043
Telephone: 828.245.1281
Fax: 828.245.7881

Mainetti Products California
13335 Orden Drive
Santa Fe Springs, CA 90670
Telephone: 800.462.3843
Fax: 888.997.7575
Fax: 562.741.2940

US CONTACT FOR INTERNATIONAL ORDERS

2525 N. 27TH Ave. #200
Phoenix, AZ 85009
Telephone: 602.269.3300
Fax: 602.407.2165

SUPPLIERS

MAINETTI PRODUCTS GROUP L.P. HANGER AND SIZE CLIP – INTERNATIONAL

*Hangers can be purchased from Mainetti, Randy Hangers, and A&E

Bangladesh
A&E Products Bangladesh
Bengal Plastic Industries Ltd.
75 Gulshan Avenue, 1st Floor
Gulshan 1, Dhaka 1212
Bangladesh
Tel: 880-2-882-7441
Tel: 880-2-988-0704
Fax: 880-2-882-7507
Contact: Jashim Uddin
jashim@bengal.com.bd
bablu@bengal.com.bd

Canada
A&E/Batts Canada
7020 Allard Street
LaSalle, Quebec, H8N 1Y8
Canada
Tel: 514-363-0210
Fax: 514-363-9494
Contact: Kevin Atkinson
katkinson@attcanada.ca

Dominican Republic
A&E Products Dominican Republic
Parque Industrial Y Zona Franca
Nigua San Cristobal,
Dominican Republic
Tel: 809-542-3150
Tel: 809-542-3039
Fax: 809-542-2396
Contact: Claudia Acevedo
aehanger@codetel.net.do

Honduras
A&E Products Honduras
Zoli Zip Calpules
Km. 7, Carretera a la Lima
San Pedro Sula, Honduras
Tel: 504-559-2326
Fax: 504-559-2328
Fax: 504-559-5207
Contact: Karla Nunez
aehanger@hn2.com

China
A&E Products Far East
3/F West Wing, Tsim Sha Tsui Centre
66 Mody Road, TST East
Kowloon, Hong Kong, China
Tel: 852-2367-4899
Fax: 852-2367-4877
sales@tyco-aeproducts.com.hk

India
A&E Brandix Hangers (Pvt) Ltd.
No. 2002, 3rd Floor
Salarpuria Land Mark
100ft Road
Indiranagar
Bangalore, India
Tel: 91-80-51521990
Fax: 91-80-51521993
aeinfo@brandix.com

China
Tyco Plastics Intl Trading (Shanghai)
Room 709 & 710 Jin An Zhong Hua Building
No 1701 Bei Jing
Road West Shanghai China PRC 200040
Tel: (021) 62884261
Fax: (021) 62884171
Contact: Michael Zhang
mzhang@tyco-aeproducts.com

Guatemala
A&E Products Guatemala
Km. 30.5, Carretera CA-9
Sur Amatitlan
Interior Zona France Parque
Industrial Zeta
La Union, Bodega #17 Guatemala
Tel: 502-6633-8240
Fax: 502-6633-8241
Contact: Gerald Merren
gmerren@tyco-aeproducts.com

Mainetti HK Ltd
Suite 1812
Kwong Sang Hong Centre
151 Hoi Bun Road
Kwun Tong, Kowloon
Hong Kong
Tel: 852-2950-1650
Keith Chow - keith.chow@mainetti.com

India
A&E Brandix Hangers (Pvt) Ltd.
No. 409, Galle Road
Colombo 03, Sri Lanka
Tel: 94-11-4-726000
Fax: 94-11-4-726010
Contact: Chami Gamhewage
aeinfo@brandix.com

Indonesia
A&E Products Indonesia
Intercon Plaza, Blok D. No. 4
Jakarta, Indonesia
Tel: 62-21-5853319
Fax: 62-21-5853325
Contact: Hadi Sugianto
hanger@rad.net.id

Mexico
A&E Products Mexico (Aguascalientes)
Av. Julio Diaz Torres 113-C
CD Industrial
Aguascalientes, AGSCP 20290
Tel: 52-449-971-0444
Fax: 52-449-971-1030
Contact: Victor Flores
vflores@tyco-aeproducts.com

Pakistan
A&E Products Pakistan
A.H. International
D-6/1 Block-4, KDA Scheme No. 5
Clifton, Karachi
Pakistan
Tel: 9221-2573466
Fax: 9221-2563900
Contact: Asif Mirza
hanger@ah-intl.com

Korea
A&E Products Korea
1/F Joonsung Bldg.
166-4 Samsung
Kangnam, Seoul, Korea
Tel: 822-3442-2494
Fax: 822-3018-2494
Contact: Mike Kim
aehanger@aekorea.net

Mexico
A&E Products Mexico
(Mexico City) Plasticos Mexical
Mimosas#49, Col. Santa Maria Insurg. Mexico, D.F.
06430
Mexico
Tel: 52-55-5583-0610
Fax: 52-55-5583-7072
Fax: 52-55-5597-1051
Contact: Victor Flores
vflores@tyco-aeproducts.com

South Africa
A&E Products South Africa
14 Dacres Avenue
Epping Industrial II
Cape Town,
South Africa
Tel: 27-21-535-3080
Tel: 27-21-535-3081
Tel: 27-21-535-3082
Fax: 27-21-535-3083
aeprod@mweb.co.za

Malaysia
A&E Products Malaysia
No. 7, Jalan Malinja 5
Taman Perindustrian Matahari
Batu 5, Jalan Mersing
86000 Kluang
Johore, Malaysia 86100
Tel: 60-7-7878661
Tel: 60-7-7878662
hdputra@pd.jaring.my

Mexico
Plasticos Bajacal, S.A. de C.V.
Boulevard Pacifico 14536
Parque Industrial Pacifico
Tijuana, Baja California, Mexico
Tel: 52-664-621-4432
Fax: 52-664-621-4436
Note: Orders Placed Through California

Philippines
A&E Products Philippines
Lexan Ind. Corp.
#350, 7th Avenue
Between 9th & 10th Street
Caloocan City, M.M.
Philippines
Tel: 632-3660928
Fax: 632-3648329
Fax: 632-3614103
Contact: Gilbert Ng
aephils@info.com.ph

Sri Lanka
A&E Brandix Hangers (Pvt) Ltd.
No. 409, Galle Road
Colombo 03, Sri Lanka
Tel: 94-11-4-726000
Fax: 94-11-4-726010
Contact: Chami Gamhewage
aeinfo@brandix.com

Sri Lanka
A&E Jin Jin Lanka (Pvt) Ltd.
Biyagama Export Proc. Zone
Walgama, Malwana, Sri Lanka
Tel: 94-11-2465065/66/67/68
Fax: 94-11-2487031
Fax: 94-11-4813595
Contact: Shawn Kim, Imran Farouk
email@jinjinlanka.com

Thailand
A&E Products Thailand
100/28 Soi Naksuwan, Nonsee Road
Yannawa, Bangkok, 10120, Thailand
Tel: 662-681-6688
Fax: 662-681-7899
Contact: Surat Sarnvanichpitak
info@aehangerth.com

UAE
A&E Products Middle East (Dubai)
GTA PO Box 18142
Jebel Ali Free Zone
Dubai, United Arab Emirates
Tel: 9714-881-7166
Fax: 9714-881-4711
Contact: Nikhil Lall
aehanger@emirates.net.ae

Turkey
A&E Karner Europe Aski Tic Ltd. Sti
1476 Sakak No. 1/16
Alsancak, Izmir
Turkey
Tel: 90-232-464-4375
Tel: 90-232-464-1076
Fax: 90-232-464-9836
Contact: Rengin Yilmaz
ryilmaz@ae-karner.com

Taiwan
A&E Products Taiwan
No. 6 15 Floor-4 Sin Yin Road
Sec. 4, Taipei, Taiwan, R.O.C.
Tel: 886-2-27019911
Fax: 886-2-27028822
Contact: Johnny Peng
aehanger@ms43.hinet.net

Turkey
Tam Plastik/A&E Products Turkey
Fabrikalar Mevki, Bektas Sok No. 1
Kavakli 34905
Buyukcekmece, Istanbul
Turkey
Tel: 009-0212-875-82-00
Fax: 009-0212-876-19-00
Sabri Karatas, Figen Zembat
aeturkey@anet.net.tr
tamplastik@superonline.com

Mainetti USA
115 Enterprise Avenue South
Secaucus, NJ 07094
201-215-2900 - office
404-401-3600 - mobile
Russel Flomar – russel.folmar@mainetti.com

SUPPLIERS

PRIVATE BRAND – APPAREL LABELS AND HANGTAGS

All vendors participating in ShopKo-owned private brand programs are required to source/purchase the woven main labels and hangtags from suppliers designated by ShopKo Private Brand & Trend Division. (This applies to inventoried labels and hangtags only. If you have any questions, please contact the Manage of Vendor Compliance). Vendor is responsible for actual cost, plus shipping, handling and applicable duties and tariffs.

All Main Labels and Hangtags are on a pre-pay basis. Overseas-integrated hangtags are also on a pre-pay basis. ShopKo's private brand names, logos, and other distinctive marks are the exclusive property of ShopKo Stores Operating Co., LLC., reproduction or any other use thereof without the express written consent of ShopKo is strictly prohibited.

Integrated Hangtags should not be ordered prior to 6 weeks before the ex-factory date. If a vendor orders the integrated hangtags prior to this time line, they are taking the risk of possibly having to re-order the tickets at the vendor's expense if a buyer would change any variable information.

MAIN LABEL SUPPLIERS:

PRIVATE LABEL	DOMESTIC AND INTERNATIONAL	
Bailey's Point **Envision Studio** **Energy Zone** **Green Soda** **NorthCrest** **Willow Bay**	**Eastern Shores Printing and Woven Label** **Attn: Ms. Andrea Hoffstadt** **1005 Erica Drive** **Wauconda, IL 60084** **Tel: 847-487-1816** **Fax: 847-487-1827** AJTags@Aol.com	
	DOMESTIC	INTERNATIONAL
Soft Sensations	**Avery Dennison** **See below for contact info.** .	**Avery Dennison** **See below for contact info.**
All Private Label Integrated Price Tickets-(Needed on ALL Private Brand Apparel) **All private label hangtags/tickets are to be ordered from Avery Dennison via their on line ordering system. Please see the follow pages for details.**	**Avery Dennison** **Sales:** **Kristin Washburn** Kristin.Washburn@averydennison.com Phone: 612-338-9350 **US Customer Service:** **Integrated Products:** **Toby Griffin** toby.griffin@averydennison.com Phone: 336-808-7275 **Woven, Printed, and Heat Transfer Labels:** **Tonya Bradshaw** tonay.bradshaw@averydennison.com Phone: 1-800-528-9591 Ext. 232	**Avery Dennison Hong Kong** **Sales Executive:** **Esther Chik** **Esther.chik@ap.averydennison.com** Phone: 852-3146 8853 **HK Customer Service:** **Iris Xu Irisy.Xu@averydennison.com** Phone : 8620-3991 8841 **Howard Chan howard.chan@ap.averydennison.com** Phone: 852-3146 8742 **HK GPD:** **Joe Fok** joe.fok@ap.averydennison.com

For additional on-product marketing please see "Shopko Label Manual" located at www.shopko.com under the vendor menu.

Getting Started with Internet Ordering ShopKo Print Items

ShopKo requires all price tickets, price labels, integrated hangtags, and size strips to be ordered via the Avery Dennison Web site. The following procedures will help you through the proper steps in getting started.

Web Access Request Form - Please fill out this form completely as it is used to establish a Web account with Avery Dennison. The ordering party should fill out this form. Please complete the top section and then sign the bottom area that reads Customer Authorization. The Web Access Request Form, which you will receive from ShopKo, should include a completed Retailer Authorization section. Your User ID and Password will be communicated to you via e-mail; therefore, it is imperative that you print your email address clearly on the form.

Depending on which Avery Dennison office you are working with, either Hong Kong or Greensboro, you should return the Web Access Request Form to the Avery Dennison Customer Service Representative located in that office. Here are the Customer Service Representatives to contact:

Hong Kong –Howard Chan Tel.# (852) 3146-8742
Fax# (852) 2260-6520
Email: howard.chan@ap.averydennison.com

US-Kristin Washburn Tel.# 612-308-2958
Email: Kristin.washburn@averydennison.com

You will also find an Account Opening Agreement (AOA) form that needs to be filled out to establish credit with Avery Dennison. Please complete this sheet and fax it, along with the Web Access Request Form, to one of the two Customer Service numbers listed above.

Once the Web Access Request Form and the Account Opening Agreement forms are received by Avery Dennison, we will process and then advise you of your User ID and Password, which enables you to enter print orders on the Avery Dennison web site.

This process usually takes around one week from the receipt of both forms.

If you are submitting a ShopKo Retailer Authorization Form, then you will receive a User ID and Password for ShopKo Items.

ShopKo payment policy is that all vendor print orders with a Bill To Address outside the US will be on a prepayment basis only. Performa Invoices will be sent to the Bill to party once your order is received. Upon receipt of the payment proof copy, Avery Dennison will process your print orders and inform you the expected shipment date. Normal turn times are 7 – 10 days. For urgent orders, you may fax the payment proof copy directly to the appropriate Customer Service Representative in order to expedite processing your orders.
Once you receive your User ID and Passwords, you are ready to place orders via the Internet with Avery Dennison for ShopKo print items. For domestic vendors, if you should encounter any trouble when ordering via the World Wide Ticketing Services (Avery Dennison) WEB Site, please contact Jennifer Davidson at 508-383-4474. Off-shore vendor support will be handled by Angel So at her phone number listed above.

ShopKo Supplier Help Desk (skoflrdy@shopko.com)

Getting Started with Internet Ordering ShopKo Print Items Cont'd

For direct access to the Avery Dennison website, please type the following link into the location address box of your WEB Browser exactly as shown below and then press enter on the keyboard: https://www.ticketing.averydennison.com

You will then be prompted for your assigned user id and password. Please note that passwords are case sensitive. Please enter User Name and Password exactly as given.

An Online User's Manual titled "WTC GUIDE" is listed as the last option on the Order Center (home page after signing on). Please review the procedures for creating and submitting orders contained in this manual.

Once you have created and submitted an order, verify that the order has been successfully transmitted to Avery Dennison by choosing the view "Already Submitted" from the Order Center (home page). Your order PO# should appear in this view and the order status should be "Submitted". If your order has a status of OPEN, it has been created successfully but not yet submitted to Avery Dennison for processing. Orders containing Data Errors or Incomplete status are not available for submission until the error has been corrected.
You should receive a faxed confirmation of your order from Avery Dennison Customer Service approximately 48 hrs after submission through WEB Site. If you do not receive a confirmation, first verify that the order was submitted successfully as described above then contact your Customer Service Representative for further assistance.

AVERY DENNISON

Fax Message

Address : *No. 7 Chun Ying Street*
Tseung Kwan O Industrial Estate
New Territories, Hong Kong

Tel: (852) 2372-3725/2372-2742
Fax: (852) 2856-5047/2565-5493
Email: patty_tsang@averydennison.com
angel_so@averydennison.com

To :
Attn. :
From : Patty Tsang
Date :

Re : SHOPKO ORDER

Thank you for your inquiry for the ordering of Shopko orders. Here is a brief introduction for the ordering procedure. Kindly refer to the followings.

1. Per Shopko's instruction, all orders should be placed via Internet as start from Year 2000. Manual orders would not be accepted. Attached please find the ***Web Access Request Form***.

2. The Web Access Request Form is for opening a web account with us for ordering. Please fill in the company information in Part I and **sign your name** in 'Customer Authorization'. Please leave the 'Retailer Authorization' blank since this will be signed by Shopko. We will fax the form to Shopko for their approval upon receipt your form. Once approved, it will be forwarded to our US office for web account opening. Our US colleague will issue your user ID & password via email. You may then have your Shopko orders placed via Internet.

3. Please note that the Web Access Request Form should be filled by the Ordering Party. **Please be informed that we do not accept manual orders starting from 2000.**

4. Please advise if it is necessary for your company to open Web account for Pamida as well. If yes, we will forward you the Web Request Form for Pamida orders.

5. Please find the ***Account Opening Agreement(AOA)*** as attached. This is for billing purpose. Please fill in your company details, sign with company chop and fax back to us. Please be reminded that this form is to be filled by the Bill-to Party.

6. The production lead time for Shopko items is 8 working days (Monday to Friday only) for normal orders.

7. As per Shopko, all vendors should be paid in advance. Thus, once we receipt your orders via Internet, we will issue ***Proforma Invoice*** to you in arranging advanced payment. Upon receipt of the payment proof copy, will proceed the order(s) to production and inform our delivery schedule.

Please feel free to contact us if you have any questions. Looking forward to working with you.

AVERY DENNISON

No. 7 Chun Ying Street
Tseung Kwan O Industrial Estate
Phone: 852-2372-3725
Fax : 852-2565-5493/2856-5047

ACCOUNT OPENING AGREEMENT

TO: AVERY DENNISON WORLDWIDE TICKETING SERVICES

ATTN: PATTY TSANG – SBU3

FROM: _____

DATE: _____

WE UNDERSTAND AND AGREE THAT WE ARE RESPONSIBLE FOR REMITTING PAYMENT TO AVERY DENNISION WORLDWIDE TICKETING SERVICES, GREENSBORO AND/OR HONG KONG, ON ADVANCE PAYMENT / NET 30 DAY FROM INVOICE DATE BASIS, FOR LABELS, HANG TAGS, TICKETING MATERIAL AND OTHER ITEMS ORDERED BY US OR ALL BUYERS ON OUR BEHALF.

INVOICES SHOULD BE SENT TO:

COMPANY NAME _____

ADDRESS _____

_____

_____

COUNTRY _____

CONTACT PERSON _____ DEPARTMENT _____

TELEPHONE NO. _____ EMAIL ADDRESS _____

FAX NO.(ACCOUNTS) _____ FAX NO. (OTHER) _____

AGREED BY:

_____ _____

AUTHORIZED SIGNATURE AND CHOP DATE

FOR INTERNAL USE ONLY:

SALES TERRITORY NO. _____ **SALESPERSON'S NAME: John Swider**

BUYING OFFICE CODE: BSXXX1 (SHOPKO)

☒ **PHOENIX** ☒ **US$**
☐ **TRIM** ☐ **HK$**

CUSTOMER I.D. CODE _____ **APPROVED BY** _____ **DATE** _____

AVERY DENNISON

Worldwide Ticketing Services

WEB Access Request Form

Company Name	
First Name	
Last Name	
Title	
Address	
City	
State	
Zip/Postal Code	
Country	
Phone	
Fax	
E-Mail	

Retailer Authorization

Please provide the above individual with a User ID to allow access to the Avery Dennison Worldwide Ticketing Center WEB application.

Name	
Signature	
Date	

Customer Authorization

Please provide the above individual with a User ID to allow access to the Avery Dennison Worldwide Ticketing Center WEB application. In signing this request form the customer agrees that all orders are subject to the Avery Dennison Terms and Conditions of Sale (copy available upon request). Customer assumes full responsibility for the accuracy and content of the information entered. The sole and exclusive remedy of customer for any reason shall be replacement of material. In no event shall Avery Dennison be liable for indirect, incidental, special or consequential damages of any kind.

Name	
Signature	
Date	

Avery Dennison Compliance Express

Master Customer Authorization Form			
Company Name:			
Contact Name:			
Country:			
Address:			
City:			
State:			
Zip/Postal Code:			
Phone:		**Fax**	
E-Mail:			
Avery Dennison Sale Representative:			
Signature:			
Authorization for Vendor(s)			
Please provide individuals of the following companies with a User ID and Password to allow access to the Avery Dennison Compliance Express WEB application. In signing this request form, the customer agrees that all orders are subject to Avery Dennison's Standard Terms and Conditions of Sale which are attached hereto and incorporated herein by reference. Customer assumes full responsibility for the accuracy and content of the information entered. The sole and exclusive remedy of customer for any reason shall be replacement of material. In no event shall Avery Dennison be liable for indirect, incidental, special, or consequential damages of any kind.			
Master Customer Approver Name:			
Title:			
Signature:			
Date:			
To expedite set-up you may first fax the signed form and then mail the original to Avery Dennison **FAX: 508 383-5024**	**Mailing Address:** **Avery Dennison** **Attn: Compliance Express Web Registration** **7 Bishop Street** **Building 6** **Framingham, MA 01702**		

AVERY DENNISON RETAIL INFORMATION SERVICES
TERMS AND CONDITIONS OF SALE

TERMS:
Net thirty (30) days from date of shipment.

PRICES:
All prices are F.O.B. plant location. Orders will be billed at prices in effect on date of order acknowledgment. All prices are subject to change without notice and shall be increased by the amount of any taxes levied. Orders for smaller quantities than those originally quoted shall be filled at the corresponding price for such quantities based on Avery Dennison's current list price.

QUANTITY PRICE:
Quantities of various sizes of tags, tickets, or labels may be grouped in accordance with instructions contained in Avery Dennison's current price lists.

TAXES:
The amount of any present or future federal, state, or local taxes required to be collected or paid by Avery Dennison will be added to the price and paid by the purchaser. In jurisdictions with applicable tax exemptions, taxes shall be charged and collected until an appropriate certificate of exemption is presented to Avery Dennison.

SHIPMENTS:
Dates of shipment set forth in the order are estimates only and subject to change. Avery Dennison shall not be liable and assumes no responsibility for any loss or damage sustained by purchaser due to Avery Dennison's inability to meet any specified delivery date.

CUSTOM ORDERS:
Price quotations for custom orders are based on work performed in accordance with original specifications. An original and one copy of the sketch will be submitted to purchaser. The copy shall be returned within two (2) weeks marked "okay" or okay with corrections" and signed or initialed by purchaser's authorized representative. A request for revised sketches must be made when the sketch is returned. Avery Dennison shall not be responsible for errors if work is produced in accordance with purchaser's corrected sketch. Any extra work resulting from printing plate modifications or changes in original specifications made at purchaser's request shall be charged at Avery Dennison's current rates for such work. No delivery date will be scheduled until receipt of purchaser's corrected sketches and order.

COLOR MATCH:
Colors on tag, ticket and label orders shall be standard Avery Dennison colors. Exact color duplication is not guaranteed. Reasonable color variations between sketches and delivered tags, tickets and label shall not be grounds for rejections and constitutes compliance with the contract order.

EXPERIMENTAL WORK:
Experimental work performed at purchaser's request, including but not limited to sketches, drawings, composites, plates, presswork, and materials shall be charged at Avery Dennison's current rates for such work.

OVER/UNDER RUNS:
Delivery and billing of up to ten percent (10%) more or less than quantities ordered shall constitute filling the order under trade practices. Prices shall be increased or decreased proportionally, based on Avery Dennison's current list price.

PREPARATORY CHARGES:
Purchaser shall be charged for artwork, printing plates and dies at Avery Dennison's cost. All such charges shall be invoiced with first shipment, unless otherwise agreed. Artwork, printing plates and dies shall remain the exclusive property of Avery Dennison and be retained for a period not to exceed two (2) years following date of shipment.

ACCEPTANCE:
All orders are subject to acceptance by Avery Dennison.

RISK OF LOSS:
Risk of loss or damage to tags, tickets and labels shall pass to purchaser upon delivery to a common carrier for shipment.

WARRANTY:
All tags, tickets and labels manufactured by Avery Dennison are warranted to be free from defects in workmanship and material for a period of sixty (60) days from date of shipment. During the warranty period, Avery Dennison shall, at its option, replace any tags, tickets and labels shown to Avery Dennison's reasonable satisfaction to be defective at no expense to purchaser or refund the purchase price. The forgoing remedies shall be the purchaser's solo and exclusive remedies under this warranty or otherwise. THIS WARRANTY IS IN LIEU OF AND AVERY DENNISON SPECIFICALLY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES EXPRESS, IMPLIED OR STATUTORY INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS OF PURPOSE.

LIMITATION OF LIABILITY:
Avery Dennison's liability under its warranty or otherwise shall in no event exceed the purchase price of the tickets, tags and labels and Avery Dennison shall not be liable for consequential damages.

FORCE MAJEURE:
Avery Dennison shall not be responsible for delays or changes in shipment schedules or failure to deliver caused by accident, fires, floods, earthquakes, labor disputes, government regulation, shortage of materials, embargoes, insurrection, riot, civil commotion, war, act of God, or any cause or contingency beyond its control.

CANCELLATIONS:
Orders regularly entered cannot be canceled except upon terms that will fully compensate Avery Dennison against loss.

RETURN OF PRODUCTS:
Tags, tickets and labels may be returned only with Avery Dennison's prior written approval, in accordance with the warranty provisions set forth above.

ENTIRE AGREEMENT:
This agreement contains the full and complete understanding between purchaser and Avery Dennison and supersedes all prior understandings, either written or oral, and cannot be modified except by a written instrument signed by both.